

# **Temporary Stand Personnel** 01-02 March 2023 at DWTC

EXHIBITOR DETAILS						RETURN DETAILS		
Company Name				Stand No.		APPLICATION DEADLINE 06 February 2023		
Address						Attn: VIRES		
City	PO Box	Post Code	Country		Berthe Ta		EVENTS	
Contact Name: Position				Email:	<u>korine@vibes.ae</u> +971 56 209 1365			
Tel.	Mobile	le		Fax		berthe@vibes.ae +971 50 128 8678 info@vibes.ae +971 2 643 4440		
Email	Signature		Date		Print	Print Submit		

Duties	Rate/Hr (AED)	No. Of Staff	Date		Time		No. Of	Total (AED)	
			From	То	From	То	Hours / Day	Total (AED)	
Host/Hostess	AED 130								
Hospitality Staff	AED 75								
TOTAL (AED):									

**VAT / Other Taxes:** 5% VAT is applicable on the total of the above cost. Any additional taxes or charges imposed by the Government will be added to the above cost.

### **Supplemental Provision:**

- Staff rates include Transportation and insurance (Personal Accident, Public Liability and Employer's Liability).
- Vibes staff are required to wear their own formal black business suit / white shirt and black closed shoes. Any other uniform requirement to be provided by the client.

### **Last Minute Request:**

- Any last-minute request can be accommodated depending on the requirement. Payment for such request can be made by cash onsite two days prior to the starting date of the event.

### **COVID-19 Test**

- If COVID-19 PCR Testing should be mandatory in accessing the venue, additional fees will be applicable and billed separately nearing the event dates. Test requirements & costs may vary depending on government/venue rules and regulations.

### **Project Cancellation:**

- From confirmation up to 10 days prior the PCR test date/ training/ event days, 50% of the total staffing billing.
- Less than 10 days prior the PCR test date/ training/ event days, 70% of the total staffing billing.
- On the PCR test date/ training day/ event days, 100% of the total staffing billing.

# **Terms of Payment:**

- Staff booking is upon receipt of 100% advance payment upon confirmation by wire transfer based on the bank details below.
- Online / debit / credit card payment option is not applicable.

### **Bank Details:**

Account Name : Vibes Events Account No : 101-13285599-02

IBAN : AE82 0260 0010 1132 8559 902

Bank Name : Emirates NBD

Branch : Al Muhairy Centre Branch Abu Dhabi UAE

Swift Code : EBILAEAD



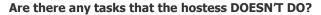
# **Temporary Stand Personnel** 22-23 February 2022 at DWTC

# **Booking FAQ's**

### What are the hostess's responsibilities?

#### Hostess

- Assists the client and attendees at the stand
- Creates warm and inviting atmosphere for visitors
- Meets and greets visitors in a friendly and professional manner
- Provides visitors with information they need and answer other questions/clarifications
- Supports with promotional activities, distributes brochures or giveaways, if applicable
- Handles incoming requests from visitors and ensures that issues are resolved both promptly and thoroughly with close coordination with the exhibitor representative.



- Hostess DOES NOT prepare and serve coffee, tea, snacks or other refreshments.
   For the above request, we recommend to book hospitality staff as an additional support to hostess.
- Hostess DOES NOT clean or mop floors, etc.
   For the above responsibilities, you may contact the official housekeeping provider of the event.

# Should we provide uniform for the staff?

 Vibes Events standard dress code is staff own formal black business suit, white shirt and black closed flat shoes. Any other required uniform is to be agreed with both parties and/or provided by the client.

# How are break times managed? Should we provide food to the staff?

- For 7-8 hours work per day, Vibes staff should be allowed at least 45 minutes lunch break.
- For 9 hours work (and above) per day, Vibes staff should be allowed for 60 minutes lunch break.
- Vibes Events staff is responsible for their own lunch.

# When can we conduct the briefing?

• Usually, hostess is booked for 1 hour paid training prior the 1st day shift. We recommend the training to give a brief overview about the company, the stand and hostess job role for the duration. Any other request will be billed accordingly.

